

Resources for Caregivers

- **General support for caregivers please call 1-800-CHILDREN** (244-5373). You may also view these resources 24/7 by www.PCAGeorgiaHelpline.org
- **Federally Qualified Health Center**, or other community-based resource, please call the Georgia Family Healthline at 1-800-300-9003.
- **Assistance with essential services** (finding food, paying bills), contact 211.

DFCS encourages families to access self-service options online during this period. *Self-service options include:*

- **Apply for Food Stamp and Medicaid Benefits:** gateway.ga.gov (verification documents can be uploaded and case status info is available for all benefits)
- **Download an Application:** <https://dfcs.georgia.gov/services>
- **Electronic Benefits Transfer (EBT)** Visit: <https://www.connectebt.com/gaebtclient> or call: **888-421-3281** for updates
- **Those without internet access** can contact the DFCS Customer Contact Center at **877-423-4746** for additional information or to request a paper application. Applications and any required verification can be mailed back to your local county DFCS office. County office locations are available online at <https://dfcs.georgia.gov/locations>.

Childcare Support: To locate childcare that is currently open call 1-877-ALL-GA-KIDS (1-877-255-4254) or go online to <https://www.qualitycareforchildren.org/>



Georgia's COVID-19 Hotline

(844) 442-2681

If you believe that you are experiencing symptoms of COVID-19 or have been exposed to the novel coronavirus, please contact your primary care doctor, an urgent care clinic, or your local federally qualified healthcare center. **Please do not show up unannounced at an emergency room or health care facility.**